Franklin Lee McCullough

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PROFESSIONAL PROFILE

Results-driven student with a strong background in cloud technologies and risk management. Passionate about ensuring the reliability and security posture of businesses. Skilled in optimizing cloud-based solutions to enhance performance, scalability, and efficiency. Excited to contribute my expertise to the team, helping drive innovation in cloud-enabled environments that align with organizational goals and solutions, enhancing efficiency, scalability, reliability, software quality, and exceeding business expectations.

PROFESSIONAL EXPERIENCE

Travel and Personal Growth

May 2016 – Present

- Developed cultural awareness through international travel.
- Started Georgia Southern University to gain IT experience.
- Continued my Kennesaw State University Management degree.
- Learned new perspectives in business and collaboration in IT

Program Administrator | Kennesaw State University | Kennesaw, GA

January 2013 - May 2015

- **Veteran Program Development:** Directed the creation and expansion of veteran-focused initiatives such as the Veteran Success Team (VST), fostering a 20% increase in program engagement.
- Marketing and Outreach: Developed and executed promotional campaigns, including presentations and digital materials, to maximize awareness of study abroad opportunities.
- Entrepreneurship Mentorship: Mentored veteran entrepreneurs through tailored workshops, enabling them to secure funding and refine business strategies.
- Operational Streamlining: Streamlined administrative processes, ensuring the seamless operation of special programs and fostering partnerships among diverse stakeholders.

Package Reconciliation/Warehouse Manager/Crew Leader | Northern Pipeline

March 2006 - March 2008

- **Project Oversight:** Supervised the reconciliation of over 100 pipeline work orders, ensuring billing accuracy while driving process improvements to reduce delays.
- Supply Chain Optimization: Optimized supply chain operations for a 40-vehicle fleet, leading to a 25% reduction in warehouse downtime and enhanced resource allocation.
- **Team Leadership:** Trained and led a team of 4-6 crew members in safe pipeline installation practices, increasing productivity while maintaining zero safety incidents.
- Inventory and Process Management: Introduced new inventory tracking methods, improving material availability and cutting project delays by 15%.

EDUCATION & CERTIFICATION

Bachelor of Science: Information Technology | Bachelor of Business Administration: Management |

Georgia Southern University

Kennesaw State University

Certified Security + | CompTIA | Certified AWS Cloud Practitioner | AWS Certified Cloud+ | CompTIA | Certified Secure Cloud Professional | CompTIA | Certified Associate in Project Management | PMI

TECHNICAL PROFICIENCIES

Cloud Technologies & Infrastructure: Cloud-based architectures, scalability, optimization (AWS) Risk Management & Compliance: Mitigating performance risks, ensuring regulatory alignment

DevOps Integration: Supporting CI/CD pipelines, enhancing software deployment processes

Data Analytics & Performance Monitoring: Log analysis, root cause identification, and optimizing software efficiency